



**UPDATE INFORMATION**

Customer NAME: \_\_\_\_\_ Phone1: \_\_\_\_\_  
PHYSICAL Location: \_\_\_\_\_ Phone2: \_\_\_\_\_  
City: \_\_\_\_\_ State: OHIO Zip Code: \_\_\_\_\_

MAILING LOCATION (if different than above): \_\_\_\_\_  
City: \_\_\_\_\_ State: OHIO Zip Code: \_\_\_\_\_

**ATTENTION: All customers will receive their GreeneWireless Invoices via email, so it is important that you provide us with the email address that you prefer to use on the line below to ensure delivery. You can provide multiple eMail addresses.**

eMail 1: \_\_\_\_\_ eMail 2: \_\_\_\_\_  
eMail 3: \_\_\_\_\_ eMail 4: \_\_\_\_\_

**REMINDER:** All GreeneWireless invoices are issued via eMail on the 10<sup>th</sup> of each month and due on or before the 1<sup>st</sup> of the following month.

*For example, a\nd invoice is issued (& dated) for AUG 10 2017, will be due on or before SEP 01 2017.*

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**Please provide any other information that you wish to provide to help ensure that invoices, statements and other important information regarding your account / service is received to you and/ or addressed.**

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### CONTACTING GREENEWIRELESS:

- For **Service** Issues or Internet **Outages**: A Support representative will be available Monday thru Friday from 8:00am until 5:00pm. Should you need to leave a message, you should get a call back as soon as possible.

937.372.0091

Support@GreeneWireless.net

- For **BILLING** Issues, Questions, or Changes:

937.372.0091

Billing@GreeneWireless.net

### SENDING PAYMENTS: Payments can be sent to GreeneWireless in any of the following methods:

- Mail via USPS mail (please allow at least 7 days for delivery to ensure received on or before the due date)
- Drop off at the GreeneWireless office & place in the secured mailbox on the front of the building for 68 E Main St.
- Pay Online. In the eMail that you receive for each invoice, click on the link. Your invoice will open up in a web browser and the option to "Pay Now" will be shown at the top left of the page.